

A Patient-Provider Partnership

Please join us as we build your
Medical Home together



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A Medical Home is not a building.

A Medical Home is like a “home base”
for your healthcare needs.

A Medical Home is the *way* care is given,
the *people* who give the care
and the *place* where this happens.

A Medical Home is a trusting partnership
between the doctor led healthcare team
and an informed patient.

As your provider I will:

- Explain diseases, medications, treatments, and results in an easy-to-understand way.
- Listen to your feelings and questions to help you make decisions about your care.
- Keep treatments, discussions, and records private.
- Provide instructions on 24 hour access to medical care, offering same day appointments when possible. Same day appointments may need to be scheduled with another provider at LFM other than your personal physician.
- Give care based on current guidelines which emphasize the highest level of quality and safety.
- Coordinate care given by your healthcare team. Team members may include:
 - All LFM Physicians
 - LFM Nurse Practitioners
 - LFM Staff
 - Your Pharmacist
 - Any Specialist Providers you may see
 - Any Community Resources you may use
- Remind you when tests and visits are due so you receive the best care.
- If appropriate, invite you to join a special type of doctor's visit called a "group visit".
- End every visit with clear instructions about expectations, treatment goals, and future plans.

In order to meet these goals, I ask that you:

- Make healthy decisions about your daily habits and lifestyle.
- Be honest about your history, symptoms, and other important information about your health. Tell your doctor about any changes in your health and wellbeing.
- Ask questions, share your concerns and take part in planning your care
- Take all of your medicine and follow your provider's advice – or let us know why you cannot so we can help, or change your care plan.
- If you need a refill on a medication, please ask me when you come for an office visit. Let me know when you see other doctors and what medications they put you on or change.
- Ask other doctors to send me a report about your care when you see them
- Learn about your insurance plan so you know what it covers.
- Keep your appointments as scheduled or call and let us know when you cannot.
- Pay your share of the visit fee when you are seen in the office.
- End every visit with a clear understanding of your doctor's expectations, treatment goals and future plans.

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